

**FOR IMMEDIATE RELEASE**

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CONTACT: Courtney Hunter  
Marketing Coordinator  
Redemption Plus  
913.563.4320  
chunter@redemptionplus.com

**NAMCO'S SPEEDY'S ONE STOP**

Technical support for Redemption Plus customers

LENEXA, KS (January 12, 2011) – Our consulting arm, Pinnacle Entertainment Advisors by Redemption Plus, works on game operations with many customers that own and operate their own games. “One of the greatest challenges our customers face is consistent, effective, and affordable technical support, parts and repair service,” said George McAuliffe, Pinnacle President. To help address this issue, we have created a relationship with NAMCO Cybertainment’s *Speedy’s One Stop* to offer its service and repair capabilities to our customers.

Speedy’s provides game service and repair for many factories, distributors, and operators as well as their own nationwide operating system with nearly 20,000 games. If you have those hard to repair or hard to find items, Speedy’s can handle almost any situation you encounter. As the market changes and parts and service are harder to find, we think this is a great tool to offer our customers. After all, “down” games don’t make any money. Reducing downtime and getting repairs right the first time supports our mission to help our customers be more profitable and successful.

Speedy’s is offering a 10% discount to all Redemption Plus customers and Pinnacle clients on their initial repair order. For this first order, the customer can send in as many boards, monitor chassis and other components (that others suppliers may have said could not be repaired) and get the 10% discount on the entire order!

During a recent tour of Speedy’s repair facility, McAuliffe noted the wide array of test fixtures and work stations capable of repairing everything from gun harnesses to sophisticated board systems. They can fix items that even some factories say cannot be repaired or will have to be sent out of the country. In addition, Speedy obtains many hard to find parts or reproduces them in house. This creates additional savings and the turnaround time is, well, speedy.

Speedy’s can be reached by phone at 630-238-2229 or email your repair request to [repairs@sosrepairservice.com](mailto:repairs@sosrepairservice.com). Discount offer for Redemption Plus customers is good until January 31, 2011.

For more about Speedy’s visit <http://www.sosrepairservice.com/Service.asp>; For more about Redemption Plus & Pinnacle: [www.redemptionplus.com](http://www.redemptionplus.com) [www.grouppinnacle.com](http://www.grouppinnacle.com)

**About Redemption Plus**

[Redemption Plus](http://www.RedemptionPlus.com) is North America’s premier source for redemption toys and incentive merchandise. The company makes it easy for Family Entertainment Centers and Educational Learning Centers to deliver a positive customer experience with redemption prizes, novelty plush, crane & merchandiser kits, and party goods. A wholesale toy distributor with 15 years of trusted industry expertise, Redemption Plus provides management consulting to help customers attract and entertain guests while maximizing profitability. For more information on Redemption Plus, please visit [RedemptionPlus.com](http://www.RedemptionPlus.com) or call 888.564.7587.