



Role Posting
Shipping Team Lead
aka Purpose Pilot

Redemption Plus is a one-of-a-kind organization where enthusiastic, caring people can lead full lives by bridging their professional and personal worlds. We don't have jobs and just show up for work each day. Rather, we invest our time in developing ourselves and building our company – helping each become the best they can be. After all, everyone here is trading each day of their life to live it with us. We embrace innovation, hard work and high performance, positive attitudes, open and honest conversations, and of course, playfulness!

It is our mission to help customers win by relentlessly driving out costly waste and rework, while simultaneously discovering impactful insights. Every action, every decision, every word we speak should fulfill our purpose: "Enriching lives through insights that empower."

Additionally, we live and breathe our three core behaviors: Customer-centric; Agents of Change; and Playfulness.

We hire with our "permission to play" behaviors in mind: Integrity; Accountability; Character; Collaboration; Continuous Improvement; Adaptability; Flourish; Examiner; Empathy; and Vulnerability.

Overview:

Our *Shipping Team Lead* works alongside team members Sunday - Thursday, while also being responsible for leading and directing the shipping team and ensuring quality, service, accuracy and timeliness of customer order fulfillment. Additional responsibilities with maintaining a safe working environment. Our ideal candidate should possess a customer-centric spirit and a positive "do whatever it takes attitude". Most importantly, to be successful, the right candidate should be someone who gets really excited about learning and adopting new technologies and techniques, continuous improvement, and is never satisfied with the status quo.

Role Summary:

- Do people naturally look to you as a leader?
- Do you constantly look for ways to improve safety?
- Are you continually focused on improving yourself and your team processes?
- Do you have a contagiously positive attitude?
- Are you a natural born teacher that loves to develop and mentor new talent?

If you are saying to yourself, hey this is me, you might be perfect for this role!!!

Our Shipping Team Lead works alongside our picking, packing and order manifest team members, while also being responsible for leading and directing the shipping team and ensuring quality, service, accuracy and timeliness of customer order fulfillment.

Placement Criteria:

- GED/High School Diploma required, Associates degree preferred, with 2-4 years the in the field or in a related area, including previous lead experience, or suitable combination of education and relevant experience preferred;

9829 Commerce Parkway Lenexa, KS 66219 · 913.563.4300 · careers@redemptionplus.com



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- Available and able to work Sundays 8:00am – 4:30pm and Mondays – Thursday 10:00am – 7:30pm;
- Proactive, energetic, dynamic and a self-starter;
- Capability to focus and execute tasks quickly with excellence and minimal supervision;
- Ability to flourish in a high-growth, dynamic, entrepreneurial environment;
- Ability to interact and communicate effectively and professionally, and provide exceptional service, both internally and externally at all times;
- Ability to prioritize workflow and organize diverse material and ability to handle multiple, competing and changing priorities; ability to perform effectively without supervision and within established time limits and ongoing deadlines;
- Preference given to curious, life-long learners committed to expanding knowledge for the good of the organization.

Compensation & Care Package:

Competitive wage dependent on experience and a comprehensive benefit package including four (4) weeks of Paid Time Off and eight (8) paid Holiday's each year.

In addition to Health, Dental, Vision, Short/Long Term Disability and Life Insurance, we also offer a medical benefits concierge service, an array of healthy lifestyle programs on-site (incredible lunches, workout facility, workout classes, meditation classes, chair massages, ph mineral enhanced water and so much more!), fully stocked beer fridge, company fun events, shipping discounts/credit, dry cleaning and Uber safe-rides. We could go on and on, but no one likes a bragger.