



Merchandiser

Company Information

Headquartered in Lenexa, Redemption Plus is North America's premier source for redemption toys and incentive merchandise. The company makes it easy for Family Entertainment Centers and Educational Learning Centers to deliver a positive customer experience with redemption prizes, novelty plush, crane & merchandiser kits, and party goods. A wholesale toy distributor with 15 years of trusted industry expertise, Redemption Plus provides management consulting to help customers attract and entertain guests while maximizing profitability. For more information on Redemption Plus, please visit www.redemptionplus.com

Job Summary

The Merchandiser position is responsible for setting up new and revising current toy and prize displays at customer locations. The Merchandiser will also assist the Customer Care team with customer service issues on-site and in the corporate office, when not traveling. The desired candidate must be organized, self-motivated, energetic, customer focused; a great communicator and have great follow-thru. Travel to locations like: Orlando, LA, Wisconsin Dells, Corpus Christi, TX, etc. is required. This position reports to the Director of Customer Success.

Job Duties and Responsibilities

1. Provide courteous and prompt customer follow-up
2. Set up prize/toy displays at new customer locations.
3. Re-Merchandise displays for existing customers.
4. Respond to and resolve customer service issues.
5. Receive, build and generate orders for new product.
6. Build trade show displays, assist with tradeshow preparation and presentations
7. Travel to customer locations (50-70% travel)

Education & Experience

- High School Diploma required, Bachelor's Degree preferred
- 2 – 3 years of experience in retail merchandising
- Excellent organization and communication skills
- Ability to travel 50% – 70% of the time (only a few weekends)
- Must have a positive "whatever it takes" attitude

Candidates for this great opportunity must send your resume/cover letter to: hr@redemptionplus.com